IMPROVING PATIENT SAFETY AND OUTCOMES THROUGH INNOVATIVE SOLUTIONS

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We deliver Actionable Intelligence into the Physician’s workflow to improve patient safety and outcomes

E-Prescribing Ecosystem

1. **Eligibility**
   - Prescriber opens medication module

2. **Medication History**
   - Prescriber selects pharmacy and drug

3. **Represent. Formulary Service**
4. **PMBC (Real Time Benefits)**
   - Prescriber receives real-time benefit info: cost/channel/alternatives

5. **CompletEPA**
6. **Specialty Enrollment**
   - Prescriber initiates ePA for drug

7. **NewRx**
   - Prescriber sends prescription to pharmacy

Includes:
- Refills/Renewals
- EPCS
- RxChange
- CancelRx
- LTC

Includes:
- Ambulatory
- Reconciliation
- Panel Mgmt.
- National Record Locator
Surescripts has collaborated with NCPDP to develop Patient Medication Benefit Check (PMBC)

PMBC provides real-time transparency into a patient’s benefits
Prescriber chooses a medication from the drug search in the Prescription Builder.

Once drug is selected, a PMBC is run to provide patient-specific pricing information.
Prescriber and patient select the drug that aligns with the patient’s pharmacy benefits

PMBC information is integrated into the physician’s workflow
Prescriber electronically sends prescription to the pharmacy and patient fills prescription.
CompletEPA is integrated into the e-prescribing workflow and is an electronic prior authorization service at the point of care.

- Leverage e-prescribing to **proactively notify providers** of medication PA requirements.
- Dynamical logic delivers PA questions **specific to patient**, plan and medication.
- **Pre-population** of required patient information.
- Reduce office complexity and frustration with **real-time PA responses from health plans**.
CompletEPA helps eliminate administrative delay when filling prescriptions, helping patients get the medications they need timely and accurately.

**Physician**
- Chooses drug
- Notified that drug requires prior authorization
- Prior authorization process completed before patient leaves doctor’s office

**Pharmacy**
- Pharmacist receives accurate prescription

**Patient**
- Patient picks up medication without delay

**PBM**
- Benefit & formulary data referenced
- Formulary, pricing, and channel data referenced
- Pre-approved e-prescription

**Process**
- ELIGIBILITY REQUEST / RESPONSE
- PATIENT MEDICATION BENEFIT CHECK REQUEST / RESPONSE
- PRIOR AUTHORIZATION INITIATION REQUEST/RESPONSE